



Sudwala Lodge

SUDWALA NEWSLETTER JUNE 2016

Dear Shareholder

We are reaching the midway point of the year and what a super year it has been for Sudwala. We are sticking to our motto: "We are what we repeatedly do. Therefore, excellence is not an act, but a habit" and so we continue to practice good habits. We look forward to sharing our latest news, accomplishments and happenings with you.

MID-YEAR CATCH UP...



"Great things are done by a series of small things brought together."

It has already proven to be a wonderful year for Sudwala Lodge. At this year's prestigious RCI OSCAS, Sudwala not only achieved Silver Crown status but made the top five in the running for the Top Silver Crown Resort. We are extremely proud of this achievement – Silver Crown status is the second highest grading a Resort can achieve and to be considered as part of the top five, is remarkable!

At the annual **VRS awards** held at the end of 2015, our very own **Lucky Mathebula** won the *Resort Maintenance Excellence of the Year – Leadership* award. This is quite an achievement and we are very proud of him.

Also something interesting – is that Sudwala is a hosting venue, for many of the guests attending various big events throughout the year, like **Innibos**, **Panorama Road Cycle Race**, **Screaming Monster Marathon**, **RFS Total Fuel Economy Motorcycle Race**, **Magnum Vintage Car**, **Bike Rally** and more. We are very excited to show-off our awesome Resort to these guests.



RCI Award

Panorama Road Cycle Race

UPWARDS AND ONWARDS – UPGRADES AT SUDWALA



..... New Reception

“CELEBRATE WHAT YOU ACCOMPLISH BUT RAISE THE BAR EACH TIME YOU SUCCEED.”

We aim to improve in every way, every year. One of our most cherished moments is spending time with our guests during Meet-and-Greet braais – not only do we foster “forever friendships” but we also get valuable input from the guests. To the best of our abilities, we put all suggestions into action.

REFURBS AND UPGRADES



..... Reception Decor

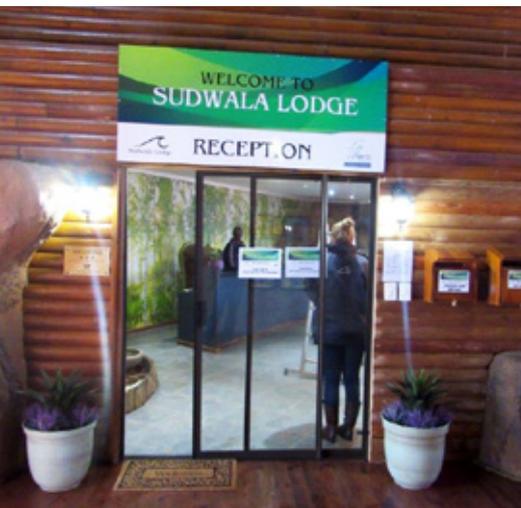
We are proud to announce that **Le Fera Shop** has received a complete revamp – the **counter has been replaced**, **new shelves** have been added and the **general look and feel** of it is super and ready for you to pop in for some necessities or some treats.

Sudwala is happy to inform you of **Reception’s makeover**. To fit in with the lush greenery of the trees surrounding the Resort, the area behind the reception desk now has **forest-like wallpaper** and we have already received a number of compliments. The Reception has also been **retiled**, the **check-in counter** has been replaced and an exquisite **indoor garden feature** has been created.

Speaking of gardens... **landscaping** is an ongoing project at the Resort. We understand that your most valued memories at Sudwala involve being outside, in nature and enjoying the gardens and stunning surrounds; this is why landscaping is so important to us. The **islands** at the Resort’s entrance now have **fountain pots** and **pebble features** and these “usher” you into your home-away-from-home. The cycads, trees and flowers are growing beautifully. More on the gardens - a **Greenhouse** has been built and in due time, seedlings will be planted at the Resort. To ensure the grounds are green all year round, **irrigation** is also an ongoing project at Sudwala.

There is a saying that goes “be still like a mountain and flow like a great river”. To ensure that the **Houtbosloop River** keeps on flowing like a great one, we clean the river all year around; we unfortunately can’t control what people do upstream but we can ensure that the river is **debris/litter-free** and **clean** from Sudwala onwards. To further add to the natural magic of the river, we established **bird feeding areas**, to attract different species, for the bird lovers visiting Sudwala.

Sudwala Lodge believes that **re-using** and **recycling** takes such little effort on our part but makes such a big difference in the world and that is why one of our upgrades includes our **on-site refuse area**. Soon Sudwala’s new modern **recycling bins** will arrive and the sorting areas will be completed.



..... New Reception Sign

FUTURE PROJECTS



..... Mini-golf

TO GIVE YOU A TASTE OF THE GREAT THINGS TO COME -

Allow us the pleasure of informing you of the exciting future projects planned for Sudwala. In due time, jungle gyms and the Resort entrance will be refurbished; a picnic area will be created at the river and an outdoor theatre will be established; and our mini-golf will challenge guests even more when it is converted into an adventure golf course.

SUDWALA – YOUR FAVOURITE HELLO AND HARDEST GOODBYE

“Missing Sudwala is your heart’s way of reminding you that you love it.”

At Sudwala, we understand that leaving your family a legacy of happy memories, is very important to you. Our staff’s positive attitudes, love for what they do and commitment to service delivery excellence is part of our recipe for success.

Another Sudwala favourite is Le Fera Shop and Le Fera Restaurant that our guests just love! Why not enjoy a freshly made pizza, just out of our wood-fired oven, made with fresh toppings and melted cheese? We can even bring it to you while you lounge around the pool with the family. Or indulge in our signature dish - a traditional succulent eisbein with homemade mustard sauce and home style pumpkin fritters? If you prefer something lighter, the Restaurant also has just what you need! Le Fera makes a mean toasted sarmie or choose from our selection of garden-fresh salads. Of course there is nothing like an old school, deliciously thick milkshake to take you back to your childhood.

What makes Le Fera Restaurant at Sudwala unique, is its situation at the foot of the majestic Mankelekele Mountain. Positioned amongst beautiful gardens and trees, our Restaurant has a cosy log-cabin/café feel. And the view! What a view we have from our patio/deck area at the Restaurant! Think mountain, shrubs, trees, greenery and delicious food.



Laughter is the brightest
where food is the best.



DON'T FORGET

Le Fera Shop stocks the essentials and those extra few somethings – for those “oops-I-forgot-to-buy” items. In need of wood or charcoal for the family braai or possibly some practical necessities? Le Fera Shop has got these items and more for you! Maybe you have a “we-all-scream-for-ice-cream” family moment – come choose from our selection of ice-creams. Craving a packet of salt and vinegar chips, perhaps? Maybe an ice-cold cool drink? Or do you have a hankering for a chocolate bar or another indulgence? Le Fera Shop has you covered!

Exciting news! Le Fera Shop has an awesome new Chaywa Coffee Machine. Don't miss a “cuppa” of something delicious, the next time you visit!

DID YOU KNOW?

That you can book for and purchase a picnic basket from Le Fera, to take up with you when you go hiking up the mountain or bird watching at the Houtbosloop River? Don't miss out on the opportunity to have a wonderful picnic with your loved ones. Just remember to book, to avoid disappointment.



SUDWALA IS ONE OF A KIND



“WHERE WE LOVE IS HOME; THIS HOME OUR FEET MAY LEAVE BUT NEVER OUR HEARTS.”

Sudwala is where our guests lose their hearts – purely because it is so unique, family-oriented and holds so many cherished family memories. From the natural surroundings and beautiful views, the over 200 identified bird species, the serene Houtbosloop River or the Majestic Mankelekele Mountain; to the many activities the Lodge offers – hiking, bird watching and mini-golf. From the Lodge being the perfect home base to explore the surrounding Panorama Route, Sudwala Caves and the like; to the absolutely yummy food at Le Fera Restaurant. It just offers a matchless holiday experience.

HELP SUDWALA DRIVE DREAMS



“If you want to go fast, go alone. If you want to go far, go together” - African Proverb

Sudwala absolutely believes that you rise by lifting others up. As a RHS Managed Resort, our particular focus is the **Driving Dreams Campaign** run by **African Blessings**, a non-profit company and public benefit organisation. African Blessings aims to uplift South African communities and spread hope in this beautiful country of ours. They are running a campaign to raise funds for a **34-seater bus**. The bus will help to transport those involved in Foundations Farming Training initiatives, assist people in the community that need transport; deliver donated items to the community and its surroundings and transport Early Learning Centre children to and from excursions. **You can help dreams come true! How:**

“Small acts, when multiplied by millions of people, can transform the world.”

Look out for the **Driving Dreams collection points** at Reception for a cash donation;

EFT donation:

- Account Name: African Blessings
- Bank: FNB
- Branch Code: 250 655
- Account Number: 620 654 37 355

GOAL DIGGERS

We understand that to achieve greatness we need dreams, as well as plans. With this in mind the Resort and Management have three goals to ensure only the best holiday experience:

PUSH TODAY FOR WHAT WE WANT TOMORROW!

We strive to improve in every way, every year. This already bore fruit in 2016 and we are super proud of our accomplishments thus far. We will continue to push further in the future.

CANT'S INTO CANS AND DREAMS INTO PLANS

We consistently ensure that all units, facilities and grounds are maintained and upgraded.

ENSURING THERE IS NO PLACE LIKE HOME!

The popular saying is that home is where the heart is. With this in mind, all the plans and refurbishments undertaken are designed to make sure that your stay at Sudwala is very special and that your cherished home-away-from-home, in the heart of Mpumalanga, is well looked after and where your heart lies.

IN CLOSING

As the truly unique South African winter settles in, with a warm Sudwala heart we wish you all things toasty and cosy until we speak again. Until then we thought we would leave you with some wisdom from the Houtbosloop River: “Go with the flow. Immerse yourself in nature. Slow down and meander. Go around obstacles. Be thoughtful of those downstream. Stay current. And the beauty is in the journey.”

Warm regards

Marjorie Forssman
RHS - Managing Director



**TALK
TO US**

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